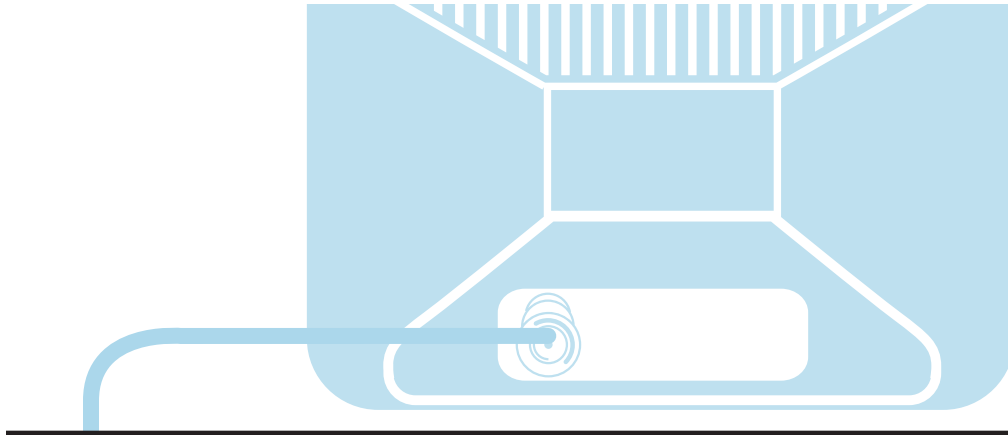




# Digital Transport Adapter **Easy Setup Guide**



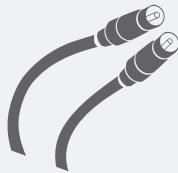
## What's included in this Install Kit?



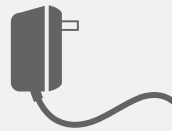
### Digital Transport Adapter (DTA)

You'll be connecting the DTA to the cable wall outlet and to your TV (or TV and VCR).

**Note:** Each TV will need to be connected to a Comcast DTA or a Comcast Digital Cable Box, but not both.



### 3-Foot Coax Cable



### Power Cord



### Remote Control

In order to operate the DTA you must use the remote control included with this kit. Programming instructions for the remote control are included in this guide.



### 2 AA Batteries



### Remote Control Signal Receiver

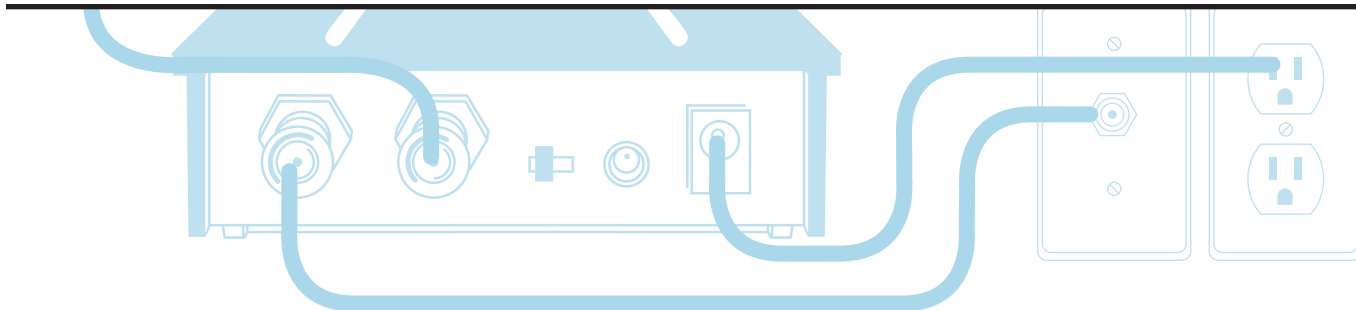
If you prefer to hide the DTA behind your TV, you will need to connect this to your DTA so your new remote control can send signals to it.



### Adhesive Fasteners

Use these if you want to stick the DTA to your TV.

**Note:** Please be careful. We can't be responsible for any damage done to any surface you stick these to.



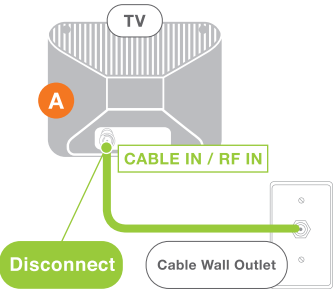
# Installation and Activation Steps: TV

1

## Connect the DTA to the Cable Outlet

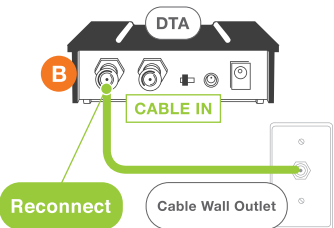
A

Locate the cable that currently runs from the cable wall outlet to the back of your TV. Leave one end of the cable connected to the wall, but disconnect the other end from the back of your TV.



B

Reconnect this end of the cable to the "Cable In" input on the back of the DTA.



2

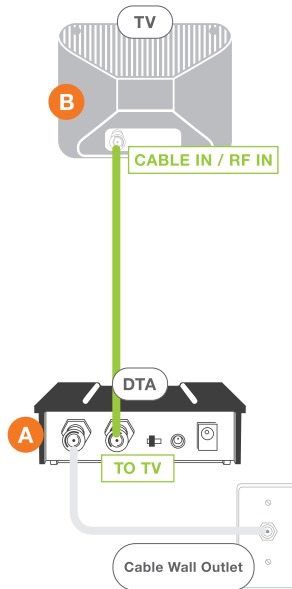
## Connect the DTA to the TV

A

Find the 3-foot coax cable included in this kit. Connect one end of the cable to the "To TV" input on the back of the DTA.

B

Connect the other end to the "Cable In/RF In" input on the back of your TV.



3

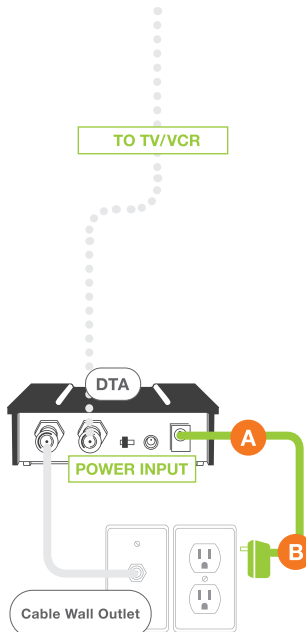
## Power Up

A

Plug the round end of the power cord into the "Power" input on the back of the DTA.

B

Plug the other end into a live power outlet or surge protector.



4

## Set the Channel

A

Turn on your TV and tune it to channel 3.

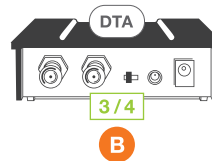
B

Set the switch on the back of the DTA to channel 3.

**Note:** Some parts of the country use channel 4. If you do not have a picture after completing the activation, you may need to switch both your TV and the DTA to channel 4.



A



B

5

## Activate

A

If you received more than one Comcast device, you must connect all of them before activating.

B

Ensure your remote control has been programmed for your TV.

**Note:** See the "Using Your Remote Control" panel for programming steps.

**To complete your activation you will need your account information and the serial number of each device you are activating. You may have written this information down.**

C

You have two choices for activating your service.

visit us at [www.comcast.com/digitalnow](http://www.comcast.com/digitalnow)

OR

call our automated activation line at 1-888-634-4434

6

## Confirm Your Service

A

After completing Step 5, wait a few minutes.

B

Make sure your TV is on.

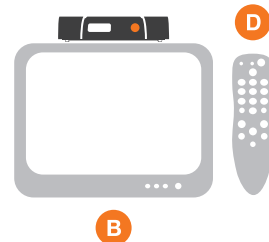
C

Confirm that the DTA is connected to the power outlet and that the light on the front is solid (not blinking).

D

Using the remote control to operate your DTA, scroll through your channels and make sure they are all working.

**Note:** If the light is blinking, or your channels are not showing up, turn to the Troubleshooting section of this guide.



B

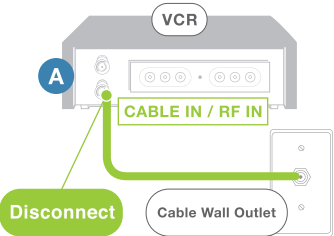
# Installation and Activation Steps: TV + VCR

1

## Connect the DTA to the Cable Outlet

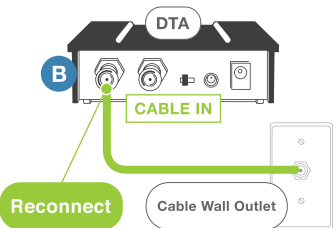
A

Locate the cable that currently runs from the cable wall outlet to the back of your VCR (or other recording device). Leave one end of the cable connected to the wall, but disconnect the other end from the back of your VCR.



B

Reconnect this end of the cable to the "Cable In" input on the back of the DTA.



2

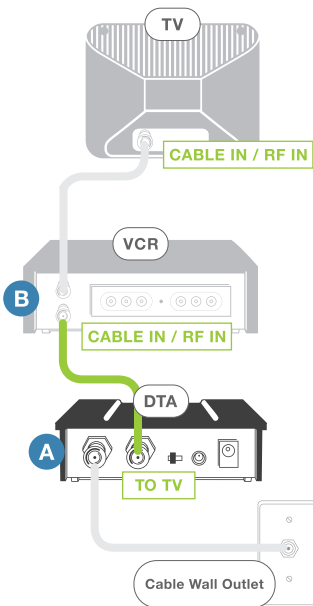
## Connect the DTA to the VCR

A

Find the 3-foot coax cable included in this kit. Connect one end of the cable to the "To TV" input on the back of the DTA.

B

Connect the other end to the "Cable In/RF In" input on the back of your VCR.



3

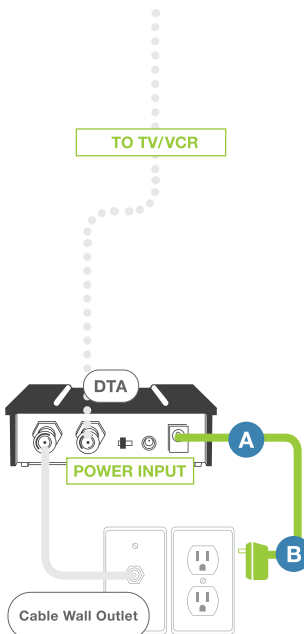
## Power Up

A

Plug the round end of the power cord into the "Power" input on the back of the DTA.

B

Plug the other end into a live power outlet or surge protector.



4

## Set the Channel

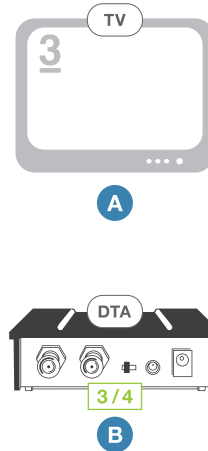
A

Turn on your TV and tune it to channel 3.

B

Set the switch on the back of the DTA to channel 3.

**Note:** Some parts of the country use channel 4. If you do not have a picture after completing the activation, you may need to switch both your TV and the DTA to channel 4.



5

## Activate

A

If you received more than one Comcast device, you must connect all of them before activating.

B

Ensure your remote control has been programmed for your TV.

**Note:** See the "Using Your Remote Control" panel for programming steps.

To complete your activation you will need your account information and the serial number of each device you are activating. You may have written this information down.

C

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OR

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6

## Confirm Your Service

A

After completing Step 5, wait a few minutes.

B

Make sure your TV is on.

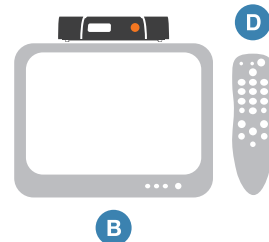
C

Confirm that the DTA is connected to the power outlet and that the light on the front is solid (not blinking).

D

Using the remote control to operate your DTA, scroll through your channels and make sure they are all working.

**Note:** If the light is blinking, or your channels are not showing up, turn to the Troubleshooting section of this guide.



# Troubleshooting



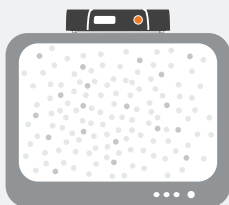
## IF THE REMOTE CONTROL DOES NOT WORK:

- Make sure the batteries are inserted correctly.
- Make sure your remote can "see" the front of the DTA (or the front of the Remote Control Signal Receiver).
- If you are using the Remote Control Signal Receiver, make sure it is connected firmly to the DTA.



## IF THERE IS NO LIGHT ILLUMINATED ON THE FRONT OF THE DTA:

- Make sure the power cord is attached to the DTA and plugged into a live electrical outlet.



## IF THERE IS NO PICTURE ON THE TV AND THE LIGHT ON THE DTA IS BLINKING:

- Make sure you have contacted Comcast to activate the DTA, as described in Step 5.
- Wait a few minutes. If the light is still blinking, call Comcast at 1-888-634-4434.

## IF THERE IS NO PICTURE ON THE TV AND THE LIGHT ON THE DTA IS SOLID:

- Make sure the TV and DTA are both set to the same channel (both 3, or both 4).
- Try switching the TV and DTA to the other channel (3 or 4).
- If you're also connected to a VCR, make sure the VCR is turned on.
- Make sure the DTA is connected directly to the cable outlet in your wall.
- Make sure all the cables are firmly connected.

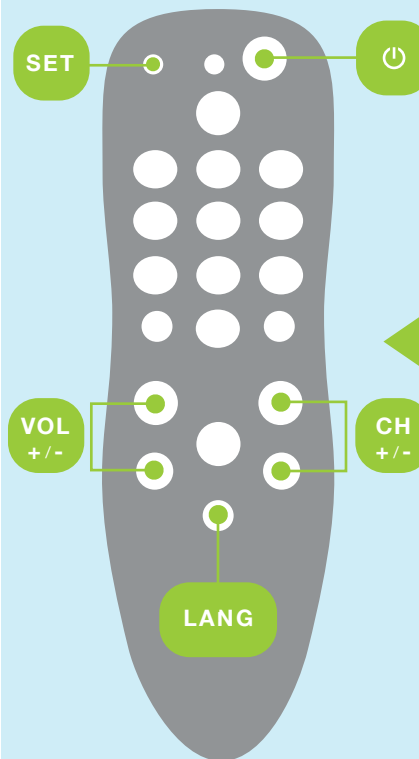


## IF THE AUDIO IS IN A LANGUAGE YOU DON'T EXPECT TO HEAR:

- You may have accidentally changed it to an alternate language option. Press the "LANG" button on your remote control one or two times.

IF YOU NEED ADDITIONAL SUPPORT,  
GO TO [WWW.COMCAST.COM/DIGITALNOW](http://WWW.COMCAST.COM/DIGITALNOW)  
OR CALL 1-888-634-4434

# Using Your Remote Control



To program the remote to control your TV's power and volume, do the following:

1. Turn on your TV.
2. Press and hold "Set" until the red light on the remote blinks twice. Release "Set."
3. Enter 9 - 9 - 1. The red light on the remote will blink twice.
4. Point the remote at the TV and press "CH +" one or more times until the TV turns off.

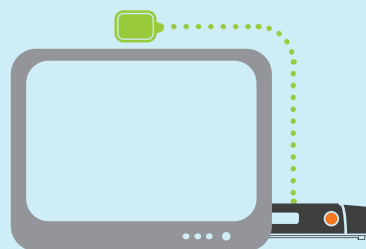
**Note:** You may need to press "CH +" numerous times.

5. Press "Set" once to lock in the code. The red light on the remote will blink twice.
6. Press Power to turn your TV on.

If you need more help, please refer to the programming guide included with the remote.

To control the volume, press and hold the volume up "Vol +" or volume down button "Vol -". To change the channel, press the channel up "CH +" or channel down "CH -" button, or press the channel number and enter.

## Using the Remote Control Signal Receiver



If you want to hide the DTA behind the TV, or if the DTA will not reach the front of the TV, you can hide it and use the Remote Control Signal Receiver. Plug the smaller end of the Remote Control Signal Receiver into the "IR In" port on the back of the DTA. Position the other end of the Remote Control Signal Receiver where it can be seen from the front of the TV.